## **APPENDIX C**

# **TECHNICAL EXHIBIT TO SOW**

PERFORMANCE REQUIREMENTS SUMMARY (PRS)

### PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

SPECIFIC PERFORMANCE REFERENCE	STANDARD OF PERFORMANCE	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED FOR NON-COMPLIANCE OR NON-PERFORMANCE
Contract Paragraph 7.5, Background Investigations	100% - Contractor employees shall pass a background check.	Inspection, Verification, Observation, and Reporting	Immediate removal of employee and \$1,000 per occurrence.
Contract Paragraph 7.7, Medical Screening	100% - Contractor employees shall pass medical screening prior to starting work, returning to work after 30 days or more sick leave, and annually.	Reporting, Verification and Observation	Immediate removal of employee and \$100 per day if Contractor allows an employee who has not passed medical screening to work.
Contract Paragraph 7.9, Mandatory Personnel Monitoring Reports	100% - Contractor shall submit semi-annually and as requested by County.	Verification, Reporting	\$100 per day late or if incomplete.
SOW, Paragraph 2.5, Uniforms and Identification Badges	100% - Contractor's employees shall always wear appropriate uniforms and have Contractor's identification badge and a County issued identification badge visible at all times.	Observation	Immediate removal of employee and \$100 per occurrence.

### PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

SPECIFIC PERFORMANCE REFERENCE	STANDARD OF PERFORMANCE	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED FOR NON-COMPLIANCE OR NON-PERFORMANCE
SOW, and Technical Exhibits	100% - Contractor is in compliance with cleaning requirements stated in the SOW, cleaning levels 1, 2, and 3.	Observation, Verification, and Reporting	\$100 per occurance.
SOW, General Terms, Paragraph 2.2.1, Keys	Secure and maintain keys/key cards. Contractor responsible for replacement/theft/loss.	Observation	Contractor pays for re- keying of facility due to lost key(s)/key card.
SOW Paragraph 2.2.3, Storage, Proper storage of items and Paragraph 2.6, Materials and Equipment	Contractor shall store equipment and supplies and ensure chemicals are properly labeled, stored and secured in an orderly manner as required by DHS, Facility, and laws and regulations.	Inspection and Observation	\$100 per occurrence.
SOW, General Terms, Paragraph 2.11 Unscheduled Work.	Contractor shall complete all unscheduled work on time and according to plan submitted to and approved by Facility	Reporting, Verification and Observation and Inspection.	Up to \$500 per occurrence.

### PERFORMANCE REQUIREMENTS SUMMARY (PRS) CHART

SPECIFIC PERFORMANCE REFERENCE	STANDARD OF PERFORMANCE	MONITORING METHOD	DEDUCTIONS/FEES TO BE ASSESSED FOR NON-COMPLIANCE OR NON-PERFORMANCE
SOW, General Terms, Paragraph 2.12 Consumable Supplies	Contractor shall keep an adequate quantity of all consumable supplies on site and keep all appropriate dispensers of soap, paper towels, toilet paper, etc., stocked at all times.	Inspection and Observation	\$100 per occurrence.
SOW, General Terms, Paragraph 3.0 Quality Control	Contractor shall maintain a quality control plan for each Facility.	Reporting, Verification and Inspection	\$250 per occurrence.
SOW, General Terms, Paragraph 3.0 Quality Control	Contractor shall respond to any complaints within two hours.	Reporting, Verification and Observation	\$100 per occurrence.
SOW, General Terms, Paragraph 2.7 Training	Contractor shall ensure all employees trainings are current with Facility requirements.	Reporting, Verification and Observation and Inspection.	\$100 per occurrence.
SOW, General Terms, Paragraph 2.9 Emergency Procedures	Contractor shall immediately notify Facility Project Manager of any emergency situation.	Reporting, Verification and Observation and Inspection.	\$100 per occurrence.